

## **Stocker, Hoesterey, Montenegro: Providing a stable IT environment for a growing firm.**

“As an architectural firm, our IT needs are extremely specialized and Twist has consistently proven their ability to effectively address our issues. Their proactive approach has kept our system running smoothly.”

- Mark Hoesterey, Principal, Stocker, Hoesterey, Montenegro Architects

**The Company:** Stocker, Hoesterey, Montenegro Architects was founded in 2005 by its principals sharing a passion for practicing architecture that serves their clients, communities, and those lives directly, or indirectly impacted by our actions. Stocker Hoesterey Montenegro is a growing architecture design firm with over 45 years of combined experience of its founding principals in master planning, single-family residential, retail, commercial, and healthcare architecture.

**The Problem:** The firm was building their IT environment from the ground up and wanted to make the best IT investments to keep their staff productive.

**The Solution:** As the firm grew, Twist provided professional technical services at a fraction of the cost of hiring an in-house department.

- **Systems selection.** Twist worked with the Principals and staff of SHM architects to select the server, network, and email systems. Twist reviewed potential hardware/software solutions from manufacturers like Dell, HP and Microsoft.

- **Implementation.** Twist implemented the hardware and software equipment utilizing staff that has expertise in the respective server and networking equipment.

- **Ongoing Support.** Twist managed services provides an “IT department” for the firm by providing remote and onsite support to keep the SHM staff productive. Twist’s proactive approach keeps their IT systems “up to date” and operating smoothly over time.

**The Result:** The Principals of the firm are freed from the administration and management of their IT environment. They are able to focus on delivering work product to their clients, developing new client relationships, and recruiting the right talent into their firm.